# Anna Yu

Product Designer / User experience designer

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#### EXPERIENCE

Konrad Group • Experience Design Intern

Sep 2020 - Current · Remote

Improving the user experience of client projects in the financial and airline industry.

#### Shopify · Product Design Intern

May 2020 - Aug 2020 · Remote

Reimagined the customer admin experience by transforming saved searches into a powerful customer segmentation experience for merchants.

## RBC Wealth Management · Product Design Intern

Sep 2018 - Dec 2018 · Toronto, ON

Coordinated with the project manager, developers, and lead designers on the redesign of the Global Asset Management website aimed to increase customer retention, promote products and services, and reach millions of users.

## EDUCATION

University of Toronto Master of Information • User Experience Design 2019 - 2021 • Toronto, ON

#### University of Waterloo Bachelor of Environmental Studies • Urban Planning

2014 - 2019 · Waterloo, ON

## SKILLS

Ul Design Lo/Hi-fi mockups, Typography, Visual design, Prototyping, A11Y

## **UX Design**

Journey maps, Wireframing, User interviews, Usability testing, Information architecture, Storyboards, Card sorting, Competitive analysis, Heuristic evaluation, Ethnographic study

#### Tools

Figma, Adobe XD, Sketch, Origami, Illustrator, Photoshop, After Effects, HTML & CSS

## COMMUNITY

Michigan Hackaton 2019 Attendee

**DesignX Canada** Member

#### **INTERESTS**

Photography Sports Travelling Foodie